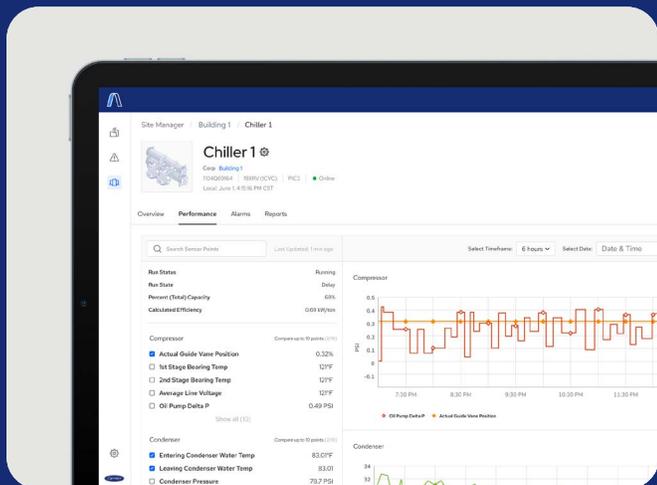




# Real-time, Predictive, and Insightful

The Latest in HVAC Connectivity & Continuous Monitoring with BluEdge®



## Get The Edge With Carrier BluEdge

Abound™ HVAC Performance provides real-time visibility, customizable alerts, advanced predictive diagnostics, and expert insights in a single platform. Built on AWS (Amazon Web Services), this cloud-native connectivity empowers you to reduce downtime, extend equipment life, and maximize system performance with the scalability, security, and reliability of the world's leading cloud infrastructure.



# Turn Equipment Insight Into Business Impact

Around HVAC Performance turns connected data into concrete results, giving you the clarity, control, and peace-of-mind to keep your systems running at their best.



## Choose the Level of Protection That Fits Your Operation

Around HVAC Performance enables digital connectivity across all three of our BluEdge Service Agreement tiers:

Preventive 
→
 Full Coverage

Core	Enhance	Elite
24/7 Emergency prioritization and continuous monitoring	<i>All Core services +</i> Periodic, predictive maintenance	<i>All Enhance services +</i> Comprehensive, unscheduled repairs, parts, and labor

## Key Benefits

### Maximize Uptime

Predict potential issues before they disrupt operations, and get faster, more efficient service with pre-informed technicians.

### Optimize Performance. Help Extend Equipment Life.

Real-time visibility ensures optimal performance while data-driven maintenance helps extend system life.

### Control Costs. Avoid Surprises.

Optimize cost-efficiency with proactive support for fewer emergency repairs.

### Plan With Confidence

Gain budget clarity through predictive scheduling, and optimize resource planning across locations.

### Peace of Mind, Built In

Carrier experts monitor your systems so you don't have to with customized alerts, global support, and rapid diagnostics.

## Capabilities



**Real-Time Insights, Visualization, and Reporting**  
Instantly access system health, and efficiency through dynamic dashboards and a range of reporting capabilities.



### Customizable Alerts

Get actionable alerts tailored to your operation based on when, how, and for who you want to receive them.



### 24/7 Global Expertise

Our technical experts across our Carrier Customer Command Center global network are constantly monitoring your assets for digital insights ready to monitor, respond, and guide.



### Predictive Analytics

Identify potential failures months in advance.



### Secure, Scalable Connectivity

Seamlessly connect to Carrier's cloud-based platform, securely.



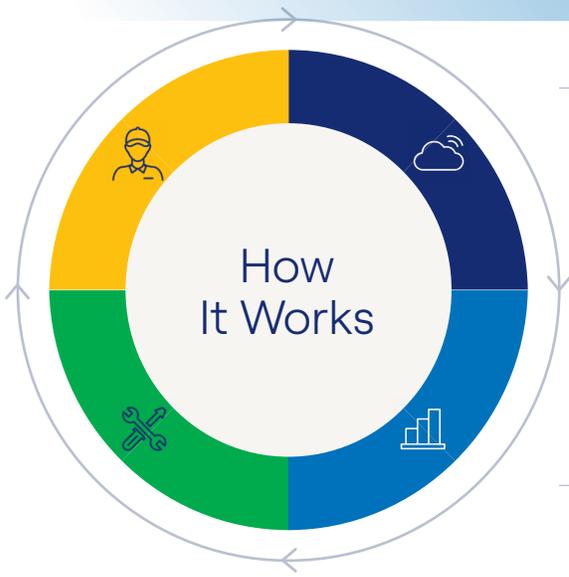
### Cross-System Compatibility

Compatible across the entire Carrier chiller portfolio, both water- and air-cooled chillers.



### Digital-Only Option

Not only for comprehensive coverage, but also a solid complement and valuable expertise for facilities with on-site maintenance teams.



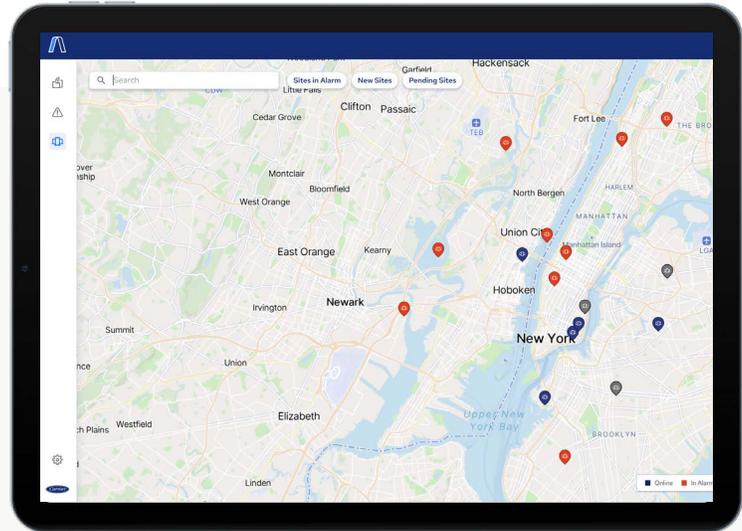
# The Circle of Connectivity

1. Your chiller(s) connect(s) to Carrier's secure cloud-based platform
2. Abound HVAC Performance collects your equipment telemetry data
3. Carrier experts provide continuous monitoring of your chiller(s)
4. Carrier experts take real-time action on your alarms\*

\*Conditions apply

## The Power of Technology Meets Human Expertise

Whether you need basic oversight or full lifecycle support, Abound HVAC Performance brings the power of continuous monitoring to BluEdge service agreements. With expanded analytics and human expertise at scale, you're protected, informed, and ready, no matter your maintenance model.



**24/7**

Live asset monitoring from our global Carrier Customer Command Center network to give you peace of mind that you are covered at all times.



**SIGNIFICANT SAVINGS**

Less emergency service, fewer repairs, and more uptime are all made possible through predictive analytics and proactive service.



**ADVANCED FORECAST**

Our insights can help detect degradations months before they happen, giving you time to act and avoid costly downtime.



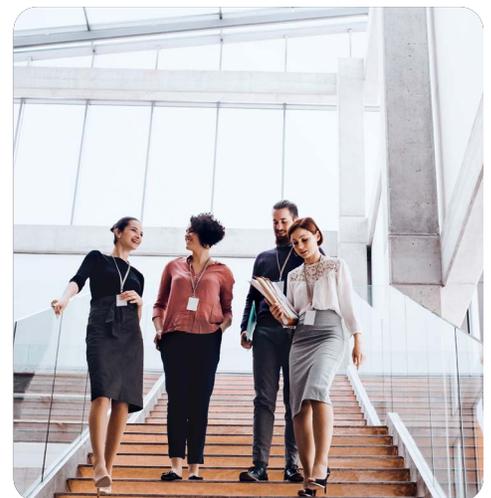
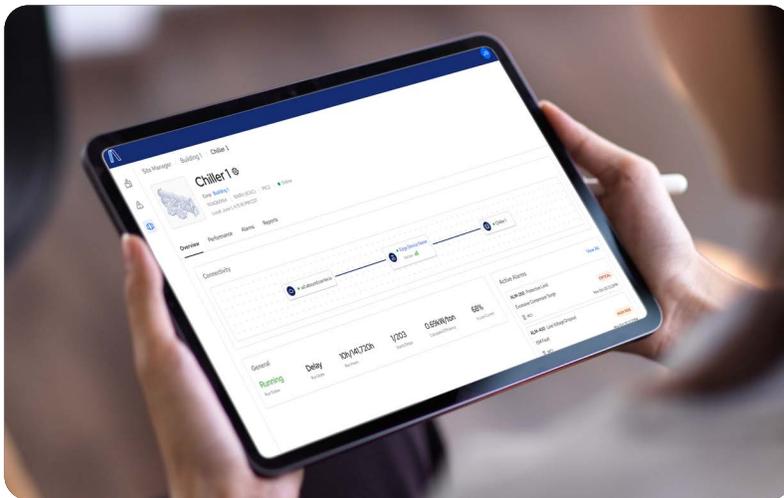
# Elevate Your Building's Performance

Whether you want to minimize disruptions, lower costs, or give your in-house team an edge, Abound HVAC Performance enables digital connectivity and continuous monitoring through BluEdge agreements—delivering real-time insights and predictive power to help you act faster, plan smarter, and perform better. Designed to continuously evolve, it now delivers deeper visibility, sharper diagnostics, customizable alerts, and always-on expert support from our global Carrier Customer Command Center network, helping you reduce risk, boost efficiency, and take control of your system's performance.

## Abound HVAC Performance empowers your team to:

- Predict failures before they happen
- Optimize asset performance with real-time data
- Help extend the life of your equipment
- Minimize costly downtime
- Avoid unexpected repair costs

From full-scale coverage to digital-only monitoring, BluEdge service plans, enhanced by Abound HVAC Performance, offer options that align with how you manage your business priorities.



Explore how Carrier's connected lifecycle solutions can drive greater value across your entire portfolio.

[carrier.com/digitalconnectivity](https://carrier.com/digitalconnectivity)



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Catalog No. 05-811-30070-01  
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